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10 QUESTIONS FOR A GOVERNMENT AGENCY ABOUT ITS AGENCY SOFTWARE

Is your agency ready to put AI to work without handing its operations to a vendor?

Your agency software is everything your agency runs on: case and program records, permits, grants, finance, human resources, and the data in all of them. AI added on top of it inherits every gap. Answer these ten questions honestly. Every "no" is a place where AI will break, or where the agency cannot answer for what it did.

1. **Does your agency software run only on agency infrastructure, even disconnected from the internet when needed?** ☐
   Your servers or your government cloud account, not the vendor's.
2. **Does the agency own the full source code of the software it runs on?** ☐
   Or is it a black box held by a vendor?
3. **Could you hand your agency software to the next contractor without a rewrite?** ☐
   The system should outlast any one contract.
4. **Does AI see only what it needs to know, just like your staff?** ☐
   One set of permissions for staff and AI, across every program.
5. **Is every action in your agency software, by staff or by AI, recorded for audits and public records?** ☐
   Who did what, when, with whose approval, and what was there before.
6. **Does each resident exist once, across every program?** ☐
   Or does each program keep its own version of the same person?
7. **Can your agency software use only the AI models your agency approves?** ☐
   And switch when the approved list changes, without a rebuild.
8. **Could you pilot new agency software under a micro-purchase before committing?** ☐
   Prove it on a small scale, then certify and scale.
9. **Does your agency software meet accessibility requirements?** ☐
   For every resident and every member of staff.
10. **Does your software bill grow with every staff member you add?** ☐
    Most government software charges for every person who signs in.

How did you do?

9 or 10 "yes"
Your agency software is ready. AI can work across your programs safely.

6 to 8 "yes"
AI will help in places, and create risk where the gaps are.

5 or fewer
AI will stay a pilot until your agency software is brought together and under agency control.

What to do next

Ulmero is a government operating system: one system for all of it, with AI working inside it, safely, on infrastructure the agency controls.

GOVERNMENT AGENCIES

Plan a pilot with Ulmero's team on agency infrastructure, then certify and scale. Ask for the procurement pack.

Book a walkthrough: ulmero.ai/walkthrough?type=government